Customer Service Bulletin (CSB)

Product: All Welch Allyn non-critical devices and accessories **Date:** 2020-01-03

Subject: Cleaning & Disinfecting of Non-Critical Devices and Accessories

Classification: Informational Only

Distribution: ☒ Customer Care ☐ Product Service ☐ Field Service

☐ ASPs ☐ Distributors ☒ Customers ☒ Company

Training Required: ☐ Yes ☒ No

Summary: This document provides guidance to customers in response to inquiries regarding the use of cleaning and/or disinfecting products other than those specified a device's Instructions-For-Use (IFU).

As a medical device manufacturer, Hillrom provides validated and material tested reprocessing instructions in the device user manual. However, Hillrom understands there are many other disinfectants available around the world that facilities may choose to utilize.

EFFICACY: When selecting a disinfectant not listed in Hillrom's instructions for use, it is important to follow the disinfectant's label directions. These should include the targeted organisms, the appropriate dwell time, and the intended surface for application (i.e., hard, non-porous surface or soft surface). Efficacy testing and kill claims have been validated by the disinfectant manufacture when used as directed on the surfaces intended. Organizations such as the Robert Koch Institute in Germany https://vah-online.de/de/vah-liste and the EPA in the United States https://www.epa.gov/pesticide-registration/selected-epa-registered-disinfectants maintain lists of validated disinfectants and their degree of effectiveness against different types of organisms.

MATERIAL COMPATIBILITY: All products wear with age and use. Exposure to disinfectant solutions can contribute to this wear. Material degradation due to exposure to chemicals found in cleaning and disinfecting agents is exposure dependent and cumulative, therefore healthcare facilities should ensure medical devices are periodically assessed for continued use. Whenever signs of material degradation are observed, the device should be removed from service. Signs of material degradation in plastic components include small cracks and surface crazing. Discoloration of some unpainted metal surfaces is not uncommon. While Hillrom's warranty does not cover material degradation due to exposure to unvalidated cleaning and disinfecting products, there are tools available to help healthcare facilities choose the most compatible disinfectants for any given surface. For example, companies such as Clorox Healthcare publish a Material Compatibility Chart to help customers choose the best product for each application. https://www.cloroxpro.com/wp-content/uploads/2018/09/Clorox-Healthcare-Disinfectant-Compatibility-Overview.pdf. Consult with your disinfectant supplier for similar reference material.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2020-01-10	DJT