



Hillrom™

Hillrom Safety Protocols to Protect Against COVID-19

Hillrom has always maintained protocols that emphasize your safety, the safety of your patients and the safety of our team members. Be assured that we are taking additional precautions, beyond our existing protocols, following the U.S. Centers for Disease Control and Prevention (CDC), World Health Organization (WHO) and federal and state guidelines related to coronavirus / COVID-19.

- All Hillrom Service Representatives are certified and trained in safety protocols, including infection control, exposure control and contamination control.
- Personal Protective Equipment (PPE) such as gowns, gloves and protective eye wear is made available to Hillrom Service Representatives. If a customer requires that our team members wear additional protective clothing, our Service Representative will comply with additional PPE provided by the customer.
- In addition to our PPE measures, Hillrom is initiating additional exposure-containment measures, including social distancing, staggered shifts and reducing service touches when not necessary to support patient care.
- All Hillrom employees, including Hillrom Service Representatives, are required to stay home if they are showing any signs of illness. We have 140 service centers and more than 1,000 dedicated Service Representatives located around the U.S.
- Hillrom rental equipment is only deemed ready for patient care after undergoing cleaning and disinfecting by Hillrom personnel. For U.S. smart beds, patient lifts, stretchers and surfaces rentals, Hillrom uses Contec® Healthcare PeridoxRTU® for disinfecting all equipment between patient use. PeridoxRTU is a U.S. Environmental Protection Agency (EPA) registered (88089-4) disinfectant that is effective against a wide range of bacteria, viruses and fungi including human coronavirus.

If you have additional protocols in place that you would like us to implement while at your facility, please let us know. We will make every effort to accommodate your needs.

Please contact us at 800.445.3730 with questions or for additional information.