

T-RPM-Scale100 - Device Label Modification

Summary: The TAA Home Scale model is dedicated for VA contracts and scannable serial numbers are a hard requirement for VA customers. The current label applied to TAA scale is lot coded, not serialized. The device label was modified to eliminate the LOT number and be replaced with a Serial Number (SN).

- The current stock (approx. 3200) will be reworked so that the new label will be added to the scale box (aka “pizza” box) and to the device.
- This means that for this 3200 stock rework, the box and the device will have two labels: one with a LOT code and one with a Serial Number.
- When a customer calls in regarding these devices, the Technical Support Representative must obtain **BOTH** LOT code and SN.
- Going forward, any new T-RPM-Scale100 will have a device label with a SN only.

Important Note: The device with a SN will not have an SAP equipment record

There are 3 circumstances that could occur (labels are for example only):

1. Customer could have scale with a device label that has LOT code only:



2. Customer could have scale with two device labels- LOT code and Serial Number (SN):



3. Customer could have scale with a device label that has a Serial Number (SN) only



LOT and SN Format Explanation:

LOT Number:

The device lot number is encoded as: DAILY LOT NUMBER

YYDDD:

YY = 2 DIGIT YEAR NUMBER

DDD = 3 DIGIT DAY OF THE YEAR CODE FROM THE JULIAN DATE CODE CALENDAR

Example:

Lot Number 17311

The 311th day of 2017

Serial Number (SN):

The device serial number is encoded as:

YYWWXXXX:

YY = 2 DIGIT YEAR NUMBER

WW = 2 DIGIT WEEK NUMBER

XXXX = 4 DIGIT SEQUENTIAL SERIAL NUMBER STARTING AT 0001

Example:

Serial Number 16240010

Year 2016, Week 24, 10th unit built